



Call & Connect

Knowing where to go during a medical emergency is important. Southwest Orlando Family Medicine has increased provider availability and accessibility with Call & Connect. We are prepared to help you when you need it most and are part of your decision-making process on where to go for care. We are proud to offer our patients:

- **Extended Office Hours:** We are open Monday through Saturday with same-day appointments available.
- **More Clinical Providers:** We are expanding our Clinical Team to provide additional care opportunities for our patients.
- **After Hours Line:** You can call us after office hours for your urgent care needs.
- **Skip the Traffic:** Schedule a virtual visit with our TeleHealth Appointment.

CALL & CONNECT

407-352-9717

Southwest Orlando Family Medicine should be your first stop for most healthcare needs! Your Primary Care Provider (that's us) is the best place to go for non-emergency care. If you are considering a trip to the Urgent Care or Emergency Room, please **Call Us First**. During office hours, you can connect with one of our team members. After office hours, our Clinical Team will be paged and respond to requests within 15 minutes. Our Clinical Team knows your healthcare and your health records, unlike urgent care centers or the emergency room.

If you are experiencing heart attack or stroke symptoms, please call 911.

Don't wait for care. Call us first and know where to go. We are here to help when you need it most, even after office hours. Thank you for entrusting Southwest Orlando Family Medicine with keeping you healthy and safe.

Sincerely,
Your Southwest Orlando Family Medicine Team

Where Should You Go For Care?

Primary Care Provider

Your first stop for most healthcare and the best place to go for non-emergency care



- Wellness or Preventive Visits
- Chronic Condition Management
- Vaccinations
- Fever, Flu, Cough, Ear Pain
- Abdominal Pain
- Nausea, Vomiting, Diarrhea
- Minor Burns
- Cuts, Scrapes, Minor Bleeding
- Minor Allergic Reaction
- Nosebleed
- Headache/Migraine
- Urinary Tract Infection

Urgent Care

If your primary care doctor is unavailable and you cannot or should not wait



- Abdominal Pain
- Burns
- Cuts that require stitches
- Flu Symptoms (sudden fever, cough, congestion, body aches)
- Fractures and Sprains
- High Fever
- Minor Injuries
- Rashes and Hives
- Vomiting or Diarrhea

Emergency Room

Treatment is needed immediately for serious life-threatening illness or injury



- Heart S.T.O.P. Symptoms
- F.A.S.T Stroke Symptoms
- Uncontrolled Bleeding
- Complex Fractures
- Coughing or Vomiting Blood
- Seizures
- Sudden Loss of Consciousness or Ability to Move
- Difficulty Breathing
- Poison Ingestion

Before considering a visit to the ER

CALL US FIRST

407-352-9717